

SOLRITE



22 January 2026

From: The SOLRITE sonnen Protective Backup Power Team
To: Valued SOLRITE Customer

Subject: SOLRITE sonnen Protective Backup Power Action Dispatched to the SOLRITE Texas VPP Fleet, Ahead of Jan 23–25 Winter Storm

As part of our ongoing commitment to your safety and comfort, we wanted to inform you about a Protective Backup Power Event that was initiated on Wednesday the 21st in preparation for the winter storm that is set to descend upon Texas on Friday the 23rd.

The SOLRITE energy system located in your home is designed to self-consume solar energy every day while participating in sonnen's Virtual Power Plant, supporting society's clean-energy transition. When extreme weather threatens your community, our Protective Backup Power Service automatically shifts the system into full-protection mode—delivering maximum backup power to keep your home safe, while temporarily pausing the daily cycle and all VPP participation for the duration of the weather event. To that end, the sonnen SOLRITE team actively monitor for weather nationwide and enact Protective Backup measures when we feel that the threat of a grid outage is increased due to predicted severe weather events.

The National Weather Service has issued a Winter Storm Watch for much of Texas, which will run from Friday the 23rd through Sunday the 25th. To prepare, the SOLRITE sonnen batteries located in your home automatically began prioritizing the storage of excess solar energy, beginning at noon local time on January 21st.

Your stored energy will be held by the SOLRITE sonnen batteries, for your potential backup needs, should the grid go down at any point during the Winter Storm Watch. Ahead of the storm, excess solar above 75% of each sonnen battery's capacity will continue to be self-consumed, maximizing savings, until Friday morning. On Thursday the 22nd at 2pm local time, the SOLRITE sonnen system will automatically shift to a full protective mode and hold all excess energy available in the batteries for the duration of the NWS Winter Storm Watch period. At the same time, the system will automatically trigger a short charge command and pull energy from the grid to charge to 100%. The result of this careful battery management is that the SOLRITE sonnen systems in your home should have a full charge in preparation for the extreme weather period. Our objective is to ensure that all our customers have substantial energy reserves ahead of a potential grid outage this weekend.

Should you wish to opt out of the "Grid Charge" event Friday morning, which is designed to ensure near fully charged SOLRITE sonnen batteries prior to an outage, please reply to this email vppoperationsusa@sonnen-batterie.com and we will remove your home from this particular automated protective action. Whatever energy is stored in SOLRITE's sonnen batteries will be held for your backup purposes regardless of this Grid Charge action, compliments of SOLRITE.

As always, the SOLRITE VPA and the SOLRITE sonnen system in your home will allow you to continue to harness solar energy, on-grid, or off-grid, while striving to keep your home powered throughout this Winter Storm event. Conserve and rest easy knowing that the SOLRITE VPA is working year-round in your families' best interests, as a truly premium backup power service in the Texas market. Should you have any questions, please feel free to reach out to us at vppoperationsusa@sonnen-batterie.com.

Energy is Yours!!

The SOLRITE sonnen Protective Backup Power Team